

Public Comments Received for Case Number: 2025-00257
Response Tuesday, February 3, 2026

Your comments in the above referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00257 in any further correspondence.

The documents in this case are available at: [View Case Filings for: 2025-00257 \(ky.gov\)](#).

Received through Public Comments

Monday, February 2, 2026

From: Emaleigh Jones
City: Hazard
State: Ky
Zip: 41701

Comments:

Just received my electric bill for the month of January thanks to Kentucky Power....\$586.42!! That's with use of a propane fireplace to assist with heating our home. People shouldn't have to choose between freezing to death or starving to death. We have 4 children. It's insane that Kentucky Power gets away with charging absolutely whatever they want people have no other choice! What are we suppose to do?! We need a better option!

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Monday, February 2, 2026

From: Courtney Kleppinger
City: Hyden
State: KY
Zip: 41749

Comments:

I am native to eastern Kentucky, and recently moved back after living in central Kentucky for 20 years.

Make no mistake: whats happening with electricity here is an atrocity. It is criminal.

My current electric bill is \$481 for a home with ~1,500 SF of living space. I was so shocked I could barely believe what I was seeing.

For context, I NEVER had a bill this high in seven years in Richmond in a house that was THREE TIMES THE SIZE.

The laundry list of fees is its own issue, but even when I boil this down to the electricity itself the comparison to living just 90 miles away from here is shocking. I was billed \$412.40 for 2,955 kWh of electricity, which translates to \$0.14 per kWh. In Richmond I paid about \$0.08-\$0.09. This is a ~55% increate in RATE.

How can that even be legal?

First, it shouldnt be. Thats abundantly clear.

Second, consider this blatant price gouging in historical and cultural context. Eastern Kentucky provided power to the country and other parts of the world for more than a century. The poverty the region bears witness to now is a direct result of the boom and BUST of the coal industry.

Please tell me how its fair or decent to now scalp outrageous amounts of money from people living in poverty in the same region. If anything, electricity should be subsidized considerably here as retribution for the continued economic and environmental devastation indirectly and directly caused by coal mining.

I think people are here so used to this kind of treatment that they are afraid to speak up or think it wont matter if we do.

But Im not.

I am working on my second doctorate, and I returned to eastern Kentucky to serve the region I love so much. And one way Ill do that is through relentless advocacy. I am fortunate enough to be able to afford this \$481 bill, and Ill pay it.

But hear me now: I do not take kindly to being robbed in broad daylight, and that is whats happening here.

A rate increase is absolutely laughable. You should be ashamed of whats already happening, and even more ashamed of asking to make it WORSE.

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From: Debra Hall
City: Jeff
State: Ky
Zip: 41751

Comments:

Please, do not give AEP this next rate increase, or any increase. AEP has had rate increases almost every year since 2005 and if they can't run their company any better thwy need to sell and let someone else take over.

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From: Juanita
City: Pikeville
State: KY
Zip: 41501

Comments:

If you allow the rate hike, the people you service will be left with no choice but to choose either power or food. In this economic decline I don't understand how you as humans feel no sympathy for other struggling humans. My family isn't even making ends meet and you want to gauge more money. You should be ashamed. You come off as a villain and I'm not sure you all mind that. You choose to make ALL of us suffer for your betterment. The definition of greed. I encourage every single one of you to ask god if this your right path. It's crazy you all will be fine with starving people. Please think about the poorest person you are close to, then ask your self if seeing them struggle is worth it.

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Monday, February 2, 2026

From: Jeannie
City: Bulan
State: KY
Zip: 41722

Comments:
Kentucky power has price gouged us for years. We can't afford to live like this

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